Need to change your password?

Step 1: Click on “Need to change your password?” in the login screen.

Step 2: Enter your username in the below screen.
Step 3: Enter your current password and confirm your new password.

![Password Change Form]

Step 4: After verifying your new password please login with your username and new password.

![Password Assistance]

Don’t know your password?

Step 1: Click on “Don’t know your password?” in the login screen.
Step 2: Enter your username in the below screen.

![Password Assistance]

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Step 3: Enter answers for security questions and click on submit.

```
Answer security questions

Username: elic.test@mailinator.com
What is your father’s middle name? test
What was the model of your first car? test
```

Success

An email with temporary password has been sent to your email address.
Click here to login with your temporary password.

Step 4: An email with the subject “Zebra - Your Password Reset Request” will be sent to you with temporary password.

```
Dear [Your Name],

This email has been sent in response to your request to reset your password.

Here is the temporary password needed to access your account and reset your password:
Temporary Password: [Temporary Password]

If you did not request this change, or if it was unintentional, simply disregard this message. Your password will remain unchanged.

Best regards,
Zebra Technologies

Please note: This email was sent from an auto-notification system that cannot accept incoming email. Please do not reply to this message.
```
Forgot your username?

Step 1: Click on “Forgot your username? “In the login screen.

Step 2: Enter your username in the below screen and click submit.

Please enter your email address

Email: elic.test@mailinator.com

Submit

Please enter your email address

Your username is your email address

Email: elic.test@mailinator.com

OK
New user with temporary password

1. Click on the application link provided in the welcome email.
2. Login to the application by providing username and your temporary password (given in the welcome email) and click on Sign In.

3. Input your temporary password (given in the welcome email), choose a new password, re-enter your new password, select your security questions and answer them (these security question will be handy when you want to reset your password) and click ‘Submit’. 
4. Again, click on application link.
5. Log in using your username and new password. You’ll use this combination each time you log into the application.